Scheduled Maintenance: Cisco On-premise WebEx (webmeeting.ucsf.edu): Emergency

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**Status Type**

Scheduled Maintenance

**Private**

Public

**Date and Time**

Thursday, April 20, 2017 - 20:00 to Friday, April 21, 2017 - 12:00

**Reason**

IT will be performing maintenance on the Cisco On-Premise WebEx server (webmeeting.ucsf.edu) to replace faulty hardware.

**Impact**

During this maintenance window, customers will **NOT** be able to perform the following functions:

- Logging into [https://webmeeting.ucsf.edu](https://webmeeting.ucsf.edu) to host and/or schedule a WebEx meeting.
- Creating or scheduling a WebEx meeting using Outlook client.
- Initiating an audio conference bridge using the host access code or participant access code.
- Downloading or playing a recording session.

**GET IT HELP.** Contact the Service Desk [online](http://it.ucsf.edu), or phone 415.514.4100

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Links:
[1] https://webmeeting.ucsf.edu