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Home > Security Update:Dell has released a security advisory to address a vulnerability in Dell SupportAssist software. This update applies to consumer purchased Dell systems vs. those provided by UCSF.

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Status Type

Security Update

Private

Public

Date and Time

Tuesday, June 25, 2019 - 10:18

Reason

Security update

Impact

Consumer purchased Dell users

WHAT HAPPENED?

Dell has released a security advisory to address a vulnerability in Dell SupportAssist software. This update applies to consumer purchased Dell systems vs. those provided by UCSF

Advanced Users: For a complete description of the vulnerability go to: **DSA-2019-084: Dell SupportAssist for Business PCs and Dell SupportAssist for Home PCs Security Update for PC Doctor Vulnerability** at: <https://www.dell.com/support/article/us/en/04/sln317291/dsa-2019-084-dell-supportassist-for-business-pcs-and-dell-supportassist-for-home-pcs-security-update-for-pc-doctor-vulnerability?lang=en>

[1]

AFFECTED SYSTEMS:

- Dell PC?s

WHAT'S THE PROBLEM?

An attacker could exploit this vulnerability to access sensitive information.

HOW DO I PROTECT MY COMPUTER?

1. If your Dell PC was imaged by ITFS or your system is support by ITFS, no action on your part is required.
2. If you do not have IT support or they do not support your computer, refer to the DSA listed above and apply the necessary updates.

RELATED LINKS

- **IT Security** - <http://it.ucsf.edu/security> [2]

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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Links

[1] <https://www.dell.com/support/article/us/en/04/sln317291/dsa-2019-084-dell-supportassist-for-business-pcs-and-dell-supportassist-for-home-pcs-security-update-for-pc-doctor-vulnerability?lang=en>

[2] <https://it.ucsf.edu/security>