

## Scheduled Maintenance: UCSF Genentech Hall Building Wireless Network Maintenance Floors 3 & 4 Only

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### Status Type

Scheduled Maintenance

### Private

Public

### Date and Time

Wednesday, July 17, 2013 - 04:30 to 07:00

### Reason

On Wednesday 07/17/2013 starting at 4:30am ITS will have a maintenance outage on the wireless network hardware on the 3rd & 4th floors only.

### Impact

The total time to do this maintenance will be approximately 1 hour per floor. Impact to the end user is connectivity to the wireless network, UCSFwpa or UCSFguest, during the maintenance time. The hard wired network will not be impacted.

If you have any questions or need clarification, please contact Sue Asay, Sr Project Manager at 476-1980 or email [sue.asay@ucsf.edu](mailto:sue.asay@ucsf.edu) <sup>[1]</sup>.

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### **UCSF IT Service Desk**

**MAIN:** 415-514-4100

**APeX:** 415-514-APEX

[ucsf.service-now.com/ess/](https://ucsf.service-now.com/ess/)

<sup>[2]</sup>*Fast, Efficient Solutions*

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### Links

[1] <mailto:sue.asay@ucsf.edu>

[2] [https://ucsf.service-now.com/ess/#\\_blank](https://ucsf.service-now.com/ess/#_blank)