

Scheduled Maintenance:

Status Type

Scheduled Maintenance

Private

Public

Date and Time

Friday, January 29, 2016 - 22:00 to Saturday, January 30, 2016 - 05:00

Reason

IT will be performing an upgrade on MyAccess infrastructure.

Impact

During this timeframe, customers will be unable to do the following:

- Access MyAccess self-service functionality (e.g. changing a MyAccess password or account security questions, registering for a new MyAccess account, or retrieving a lost or forgotten ID and password).
- Have the Service Desk perform any administrative account functions, like resetting a password.
- Enroll a new hire and set them up with a new Active Directory and/or Email account.

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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