

Jabber UC

Angelique Wynne on January 27, 2020

Jabber UC

Overview

Cisco Jabber UC is an all-in-one secure communication tool which lets users view the availability of their enterprise contacts, instantly communicate using instant messaging (IM) & make/receive audio calls or video calls within and outside enterprise.

Availability

Faculty, staff, students and affiliates with an UCSF Active Directory account.

How to Request a UC Jabber Account

Download and install the appropriate Cisco Jabber UC client for Windows or Mac Operating Systems from the UCSF Software download site ^[1]. To get IT help, contact the Service Desk online ^[2], or via phone at 415-514-4100 ^[3].

Supported features

UCSF's current Cisco Jabber UC implementation supports following features:

Instant Messaging & Persistent chat

- Chat securely with one-to-one or group IM.
- Create persistent chat rooms & invite people throughout the enterprise to join the rooms.
- Add Cisco Jabber UC contacts directly from the UCSF corporate directory.

Audio and Video calling

- Make and receive audio calls to users within and outside enterprise.
- Make and receive video calls to users or video endpoints (conference rooms or carts) within enterprise.
- Join multi party video conferences via on premise video conference bridge.

Presence

- View your contacts' availability status (Available, Away, in meeting etc.)
- Display your own availability

Faculty

Students

Staff

Information Technology Services

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GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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Source URL: <https://it.ucsf.edu/services/jabber-uc>

Links

[1] <https://software.ucsf.edu/content/other-software>

[2] <https://ucsf.service-now.com/>

[3] tel:415-514-4100