UCSF is technologically and organizationally complex, with both centralized and departmental IT units providing support for enterprise and specialized services. Central IT provides infrastructure, network, security, analytics, integration, and application support services and is essential to the organization’s ability to support growth, mitigate security risk, and manage, store and share sensitive information.

Central IT is organized into six major units of service delivery:

- Customer Service
- Enterprise Information and Analytics
- Enterprise Applications and Infrastructure
- Security
- Office of the CIO
- IT Strategy

UCSF IT Organizational Chart (UCSF Login Required) [1]

In addition, several organizations provide more targeted support:

- Consolidated Service Desk [2]
- School of Medicine, Information Services Unit [3]
- Student and Academic Affairs, Educational Technology Services [5]
- many other department and computer support coordinators
Finally, the following organizations support our communication and governance needs:

- IT Governance [8]
- Tech Forum [9]

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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