

Email Online Mobile



mark bering on January 13, 2020

Email Online Mobile
Email
ActiveSync

Using Active Sync Services

Through Microsoft's ActiveSync protocol you can sync email, calendaring, and contact information to your smartphone or tablet.

All ActiveSync based devices are subject to Forced Device Encryption ^[1] and the UCSF-wide mobile device security standards ^[2].

Contact your cell phone service provider for information on ActiveSync enabled mobile devices and find the one that works best for you.

Here's how it works:

- Purchase the device and service plan that best fit your needs.
- Activate your device based on the manufacturer's instructions.
- Connect your device with our configuration instructions for:
 - Windows Mobile ^[3]
 - Android ^[4]
 - BlackBerry OS 10 ^[5]
 - iPhones ^[6]
- **Important:** ActiveSync supports remote erasing (wiping)* of your device through the Outlook Web App in case your device gets lost or stolen. ^[7]

** By using ActiveSync on your mobile device, you consent to having your device remotely wiped in the event of suspected theft or loss. Remote wiping may result in the possible loss of personal data on the mobile device. Prevent permanent loss of data; back up your mobile*

device regularly!

Faculty

Students

Staff

Information Technology Services

Use an ActiveSync connection on your mobile device to access your email, calendar, and contacts while you're on the go.

Email Online ^[8]

Email Online FAQs ^[9]

Email Online Web App ^[10]

Email Security ^[11]

Secure Email ^[12]

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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Source URL: <https://it.ucsf.edu/services/email-online-mobile>

Links

[1] <https://it.ucsf.edu/services/email-mobile-access/additional/forced-device-encryption>

[2] <https://it.ucsf.edu/pages/mobile-device-security-settings>

[3] <https://it.ucsf.edu/services/email-mobile-access/tutorial/windows-mobile-email-sync-settings>

[4] <https://it.ucsf.edu/services/email-online-mobile/tutorial/android-activesync-email-online-settings>

[5] <https://it.ucsf.edu/services/email-mobile-access/tutorial/blackberry-10-os-activesync-configuration>

[6] <https://it.ucsf.edu/services/email-online-mobile/tutorial/iphone-activesync-email-online-settings>

[7] https://it.ucsf.edu/how_do/erase-activesync-mobile-devices-remotely

[8] <https://it.ucsf.edu/services/email-online>

[9] <https://it.ucsf.edu/services/email-online/additional/email-online-faqs>

[10] <https://it.ucsf.edu/services/email-online-web-app>

[11] <https://it.ucsf.edu/services/email-security>

[12] <https://it.ucsf.edu/services/secure-email>