

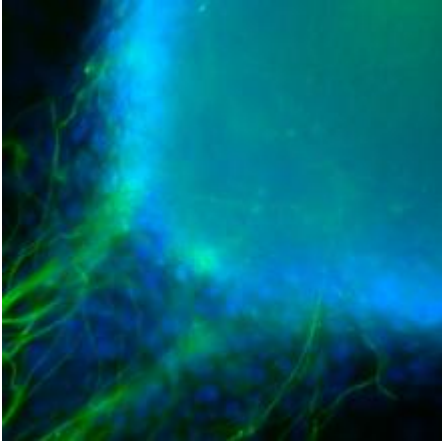
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Find out what desktop services are covered?



Ray Cheung on January 30, 2020

The UCSF IT Field Services team offers support for computers and devices at UCSF. With two levels to choose from, the Field Services team offers a unified set of services. For more information, please see our Desktop Support ^[1] page.

To understand what will be covered by the new Field Services group see our FAQs ^[2].

 [its_dls_service_level_agreement_fy11-12_master.pdf](#) ^[3]

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

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Links

[1] <https://it.ucsf.edu/services/category/support>

[2] <https://it.ucsf.edu/services/faqs-field-services>

[3] https://it.ucsf.edu/sites/it.ucsf.edu/files/its_dls_service_level_agreement_fy11-12_master.pdf