

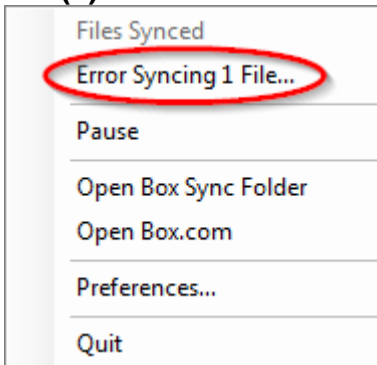


## Errors with Box Sync



Jennifer Thi on February 14, 2020

Here is a list of common error messages users might come across when using Box Sync and how to resolve them. You can find your Box Sync error list by right-clicking your Box Sync icon (displayed as  for Windows or  for Macs) and then selecting **Error syncing (number) File(s)...**

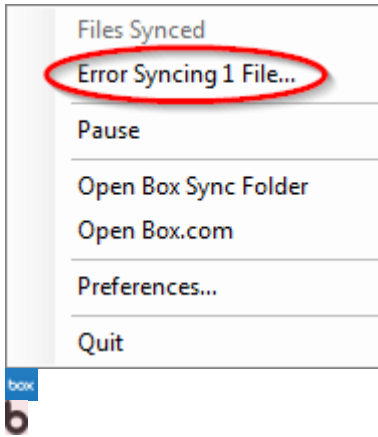


- "Sync Failed: Unsupported Name" <sup>[1]</sup>

## Required Service Information

UCSF Box <sup>[2]</sup>

## Images



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**Source URL:** <https://it.ucsf.edu/services/ucsf-box/additional/errors-box-sync>

**Links**

[1] <https://it.ucsf.edu/services/ucsf-box/additional/sync-failed-unsupported-name>

[2] <https://it.ucsf.edu/services/ucsf-box>