

Zoom Web Conferencing



Ian Gwin on January 31, 2020

Zoom Web Conferencing
Video Conferencing
Web Conferencing
Phone Conferencing



What is Zoom?

Zoom is a simple, all-in-one solution that lets you meet across desktops, mobile devices, and conference rooms. Zoom is free to UCSF faculty, staff and students, and the UCSF Zoom instance is approved for use with restricted data.

Get Started

Sign in ^[1] to create an account and start using Zoom.

Resources

- [Basic Guide](#) ^[2] (PDF)
- [Zoom FAQ](#) ^[3]
- [Zoom Training](#) ^[4]
- [Outlook Plug-in](#) ^[5]

- Desktop App [6]
- Zoom for Patient Care [7]

Conference Room System

Zoom can be connected to by Video Conferencing Units using the room connector feature. Please contact the IT Service Desk online [8] or by phone 415.514.4100 for more information. If you are using classroom spaces contact Educational Technology Services [9].

Has your account been disabled?

Have you logged into Zoom, or have attempted to host a meeting and received a 1003 error stating that your account has been disabled? It is UCSF IT policy is to deactivate accounts that have not hosted a meeting within the past 90 days. If you would like to re-enable your account, please contact the IT Service Desk online [8] or by phone 415.514.4100.

Get IT Help

Contact the Service Desk online [8] or by phone 415.514.4100.

Faculty

Students

Staff

Information Technology Services

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Web Conferencing - WebEx [10]

Cisco Jabber Video (MOVI) [11]

GET IT HELP. Contact the Service Desk online, or phone 415.514.4100

[Site Login](#) [Site Index](#)

[Suggest an IT Improvement](#) | © UC Regents

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Source URL: <https://it.ucsf.edu/services/zoom-web-conferencing>

Links

[1] <https://ucsf.zoom.us/signin>

[2] <https://ucsf.box.com/v/zoombasics>

[3] <https://support.zoom.us/hc/en-us/articles/206175806-Top-Questions>

[4] <https://support.zoom.us/hc/en-us/sections/201740096-Training>

- [5] https://ucsf.zoom.us/download#outlook_plugin
- [6] https://ucsf.zoom.us/download#client_4meeting
- [7] <https://telehealth.ucsf.edu/about-video-visits>
- [8] <https://ucsf.service-now.com/ess/>
- [9] <mailto:edtech@ucsf.edu>
- [10] <https://it.ucsf.edu/services/web-conferencing-webex>
- [11] <https://it.ucsf.edu/services/cisco-jabber-video-movi>